



FOR IMMEDIATE RELEASE
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UNITED WAY CAPITAL AREA 2-1-1 TEXAS SERVICE RELEASES COMMUNITY TRENDS REPORT

AUSTIN, Texas – United Way Capital Area has released its 2008 Community Needs and Trends Report summarizing the more than 190,000 calls to its' 2-1-1 Texas helpline in 2008. 2-1-1 Texas provides free statewide referrals to more than 4,000 health and human services through its multilingual telephone helpline and website http://www.unitedwaycapitalarea.org/get_help_2-1-1/

The report compiles call data for the 10-county Central Texas region and acts as a vital barometer for the health of the community. Calls to 2-1-1 reflected a 19% increase in demand for basic needs services from 2007 to 2008. Calls for food assistance saw the biggest increase of 34%.

2-1-1 Texas also serves as the point of contact for a growing number of community-wide initiatives, including:

- **Community Tax Centers**, which provide free income tax preparation for low-income individuals and families
- **Back-to-school Immunization Programs**, which offer access to childhood immunization sites for students returning to school
- **Summer Food Program**, which serves lunch to children in need during the summer months
- **Hurricane Disaster Response**

About 2-1-1 Texas

2-1-1 Texas is a program of United Way Capital Area and is a partnership with the Texas Health and Human Services Commission . **To date, 2-1-1 Texas has answered more than 840,000 calls and expects to answer its one millionth call in 2009.**

About United Way Capital Area

United Way Capital Area (UWCA) is working to advance the common good by focusing on the building blocks of a better life, education, financial stability and health. UWCA aims to create long-lasting changes that prevent problems from happening in the first

place. Our vision in Central Texas is a caring community where the opportunity to fulfill human potential is always within reach.

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